



Nothing Compares

State Term Contract

445A-Small Hand & Power Tools

Bid Number	201501392
Contract Name	445A Small Hand & Power Tools & Accessories
Effective Dates	Nov. 1, 2015 to Sep. 19, 2017
Vendors	Snap-On Industrial
Vendor Contact	<ul style="list-style-type: none">Bobby Draper-985-807-3111 robert.l.draper@snapon.com
Contract Covers	<p>The contract is limited to Small Hand and Power Tool Categories not covered under the Primary Contract #445B MRO with W.W Grainger. This contract shall be a Secondary contract for the following Tools:</p> <ul style="list-style-type: none">A tool that is held and operated by the User's hands;A hand tool is a device for performing work on a material or a physical system using only hands;The hand tools can be manually used employing force, or electrical powered, using electrical current;Power tools; usually hand-held, motor-powered implements such as the electric drill or electric saw, perform many of the old manual operations and as such may be considered hand tools.
Mandatory Contract	This is a convenience contract for state agencies, departments, institutions, universities and community colleges - unless exempted by North Carolina General Statute. Additionally, non-mandatory entities, including schools and local governments, that are allowed by North Carolina General Statute may use this contract.
Minimum Order	N/A- The Supplier will not invoice service fees or additional costs to the Authorized Users during the term of the contract. For instance, there will be no small order, minimum order, special order, shipping (except Rush delivery as specified in the Cost Proposal), hazardous materials, pallet, fuel charges or surcharges.
Order Placement	<p>Orders may be placed through E-Procurement or by email at order@snapon.com, by phone at 877-740-1900, by fax at 877-740-1880 Within five (5) business days of request, the vendor will provide catalogs and descriptive literature of products.</p> <p>The vendor should be contacted when purchasing guidance is needed.</p>
Loaded in to E-Procurement	Yes
E-Procurement Help Desk	888-211-7440
Delivery Schedule (FOB-Destination)	Authorized Users are located throughout the State, both within and outside of major metropolitan areas. Whenever possible, Authorized Users will work with the Supplier

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	to develop regular delivery schedules if needed. All deliveries must be made on days and times acceptable to Authorized Users. Standard orders must be delivered to end users within five (5) business days after receipt of order, unless product is a special order item. Rush orders to end users must be delivered next day after receipt of order.
Warranty	Standard manufacturer's warranty applies.
Return Policy	Any materials delivered in poor condition, or in excess of the amount authorized by the purchase order may, at the discretion of the Authorized Users, be returned to the Supplier at the Supplier's expense within 5 days. Credit for returned goods shall be made immediately once the Supplier receives the returned goods. If any product is returned to a Supplier for failure of performance, the Supplier will, at the State's discretion, refund all amounts paid to the Supplier for such product or replace the product, and the following shall apply: Within five (5) days of written notification by the Authorized User, the Supplier should make arrangements for the return of the product. The Supplier shall bear all shipping and insurance costs. Supplier shall be liable for damages to the product, unless caused by fault or negligence of the Authorized User that occur during the return process.
Restocking Fee	Returns Due to User Error: Supplier should provide for return of unopened items ordered in error for up to 30 calendar days from delivery. For all returns of unopened items or returns due to user error, returns should be provided free-of-charge as long as they occur at a regularly-scheduled delivery time. Otherwise, Authorized Users should be responsible for all costs associated with the preparation of the product for shipping, and all shipping costs to the Supplier's nearest service location for such returns; no additional charges are allowed, including restocking fees. Respondent should issue a credit to Authorized User's account as soon as items have been received by the Supplier.
Taxes	Prices do not include North Carolina sales or use tax.
Contract Administrator	Bahaa Jizi , Contract Manager (919) 807-4520
Contract Addenda	n/a