



Purchase & Contract
DEPARTMENT OF ADMINISTRATION

State Term Contract 445B-MRO

Division of Purchase & Contract

Bid Number	201400881
Contract Name	445B - Maintenance, Repair and Operations Supplies and Equipment (MRO)
Effective Dates	Mar. 2, 2015 to Mar. 1, 2018
Vendor	W.W Grainger, Inc.
Vendor Contact	Rodney Lynn – (877)-202-2591
Contract Covers	<p>The contract covers five (5) categories:</p> <ol style="list-style-type: none">1) Electrical / Lighting (Electrical Equipment, Lamps, Ballasts, Fixtures, & Lighting);2) Industrial Supplies & Equipment (Abrasives, Adhesives, Sealants, Lubricants & Coatings, Controls, Instrumentation, Testing & Measurements, Fasteners/Hardware, Fluid Power, HVAC/R (does not cover HVAC-Air Filters & Air Conditioners), Material Handling, Mechanical/Power Transmission, Plumbing/PVF, Welding);3) Janitorial Supplies & Equipment;4) Hand & Power Tools (Power Tools & Accessories, Outdoor Gardening Supplies and Equipment);5) PPE & Safety Supplies (Batteries, Safety & Security). <p>Products previously covered by the following STC are now within the scope of 445B: 285B-Ballasts, 450A-Dry Cell Batteries, 285D-Energy Saving Devices, , 285C-LED Lighting.</p>
Contract Does Not Cover	Agricultural and Landscaping Equipment, Appliances, Audio/Visual Equipment, Automobile Parts and Supplies, Fleet (Autos, Trucks, Aircraft, Boats), Communication Systems, Computers and IT Related Electronics, Educational Equipment, Locking Devices & Accessories, Floor Maintenance Machines, Vacuum Cleaners, HVAC Air Filters, Air Conditioners, Fencing, Fuel, Heavy Equipment, Identification Systems and Cards, Lathe and CNC Machines, Law Enforcement and Firemen Supplies, Medical/Laboratory Products, Office Equipment, Office Supplies, Furniture and Furnishings, Road Construction, Paint, Paper Supplies, Plastic Trash Bags, Services, Non-Warranty, Software and Utilities, Hand Tools & Related Accessories.
Mandatory Contract	This is a mandatory state term contract for state agencies, departments, institutions, universities and community colleges - unless exempted by North Carolina General Statute. Additionally, non-mandatory entities, including schools and local governments, that are allowed by North Carolina General Statute may use this contract.
Minimum Order	N/A
Order Placement	<p>Orders shall be placed through E Procurement. Non-E Procurement users can also access vendor catalogs via the above link to obtain product information and pricing. Once there, select "Statewide Term Contract Catalog Search" and enter 445B in the contract field to get to the vendor punch-out catalog.</p> <p>Purchase orders may be placed via Procurement Card, or Grainger Contact Center Phone Number 919-790-2663 Toll Free Number 877-202-2591 Fax Number 919-790-2662 Email NCGov@grainger.com</p>

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Substitutions	<p>Substitutions of Core List Items shall not be permitted without prior written approval of the Contract Lead. Proposed substitutions shall be at the same or higher quality and at the same or lower price.</p> <p>If an item is backordered Grainger must notify the buyer and is authorized to offer a substitute item of equal or greater quality. The using agency may accept or decline the offer.</p>
Loaded in to E-Procurement	Yes – A core list of items (frequently purchased by the State) are highlighted in E-Procurement to help identify and maximize savings.
E-Procurement Help Desk	888-211-7440
How to Use E-Procurement Punch-Out Catalog	<p>Vendor’s punch-out catalog includes a user tutorial.</p> <p>http://www.grainger.com/content/help-eprocurement-edit-solutions-epro-punchout-cart</p>
Shipping and Delivery (FOB-Destination)	Three (3) business days from the shipment of order, unless prior written approval is obtained from the Buyer. All deliveries shall be delivered to the location specified by the Buyer.
Warranty	Standard manufacturer’s warranty applies.
Return Policy	Returns must be made within 30 business days of purchase and in the original packaging.
Restocking Fee	No restocking fee for merchandise is returned within 30 days, unless it is a specialty or customized item and the Buyer has been notified in writing at the time of placement of order of the potential restocking fee
Taxes	Prices do not include North Carolina sales or use tax.
Additional Optional Services	<p>KeepStock Solutions for managing inventory.</p> <p>For more information on Grainger’s KeepStock Inventory Management solutions, visit http://www.grainger.com/content/keepstock-solutions</p>
Contract Administrator	Bahaa Jizi , Contract Manager (919) 807-4520
Contract Addenda	n/a