



State of North Carolina Department of Administration

Pat McCrory, Governor

Bill Daughtridge, Jr., Secretary

FOR IMMEDIATE RELEASE

For Additional Information Contact:

Chris Mears, Public Information Officer
Office: 919-807-2340
Cell: 919-414-4327
chris.mears@doa.nc.gov
twitter: @ncdoa / facebook.com/ncdoa

North Carolina Division of Veterans Affairs Launches “Vet Tip Hotline” for USVA Allegations

RALEIGH – June 2, 2014

The North Carolina Division of Veterans Affairs (NCVA) launched a “Vet Tip Hotline” today to help veterans and improve services at US Department of Veterans Affairs (USVA) medical facilities located in North Carolina. The hotline will provide a resource for veterans and federal employees to confidentially report alleged misconduct within USVA facilities. The Vet Tip Hotline, via (844)-NC4-Vets or VetTips@DOA.NC.GOV, will connect the tipster directly to NCVA executive staff. Tips will be referred to appropriate authorities within the USVA for investigation.

“Hundreds of thousands of veterans have received care from dedicated USVA employees at medical facilities in North Carolina,” said NCVA Director Ilario Pantano. “Our goal, first and foremost, is to care for our North Carolina veterans, and as their advocate, I want to help the USVA get back on track.”

The hotline was set-up after the NCVA received specific allegations of misconduct at USVA medical facilities in North Carolina. After conducting interviews, the allegations were found credible and referred to the appropriate USVA authority.

“Our goal with the Vet Tip Hotline is to be constructive, systematic and transparent,” said Pantano. “We are not looking for scapegoats but rather solutions to get our veterans the care they deserve.”

The Vet Tip Hotline follows a restructuring already underway that will locate NCVA offices within all 17 USVA medical facilities in North Carolina by 2016. This restructuring will assist with advocacy, provide benefit services to veterans, and will assist with the reporting of allegations received through the Vet Tip Hotline.

For more information, please contact NCVA Director Ilario Pantano at (919)-628-6894. To report misconduct at USVA medical facilities located in North Carolina, please call (844)-NC4-Vets or email: VetTips@DOA.NC.GOV.

###