

# NCFLEX Contacts ([www.ncflex.org](http://www.ncflex.org))

## United Concordia (Dental)

Questions:

[www.unitedconcordia.com](http://www.unitedconcordia.com)

1-800-291-8039

8 am – 8 pm (EST) Mon – Fri

Automated service available 24/7

Mail claims to:

United Concordia Dental Claims

PO Box 69421

Harrisburg, PA 17106

## American Heritage Life (Cancer)

Questions:

[www.ahllcorp.com](http://www.ahllcorp.com)

1-800-521-3535

8 am – 8 pm (EST) Mon – Fri

Email: [WDCustomerCare@allstate.com](mailto:WDCustomerCare@allstate.com)

Mail claims to:

Claims Department

Attn: Group Cancer

Allstate Workplace Division

1776 American Heritage Life Drive

Jacksonville, FL 32224-6688

## Aon Consulting (Spending Accounts)

Questions:

[www.ncflex.selfservicenow.com](http://www.ncflex.selfservicenow.com)

1-877-371-2926

8 am – 6 pm (EST) Mon – Fri

Email: available from website

Mail claims to:

Flex Administration #0001

PO Box 3002

Arlington Heights, IL 60006-3002

Fax claims to:

1-866-887-3212

Mail repayment of ineligible expenses to:

Aon Consulting, Inc. Debit Card

PO Box 2984

Carol Stream, IL 60132-2984

## UnumProvident (AD&D)

Questions:

1-800-257-0930

9 am – 6 pm (EST) Mon – Fri

Email: [nthomas@lifehelp.com](mailto:nthomas@lifehelp.com)

## ING (Term Life)

Questions:

[www.ingemployeebenefits-us.com](http://www.ingemployeebenefits-us.com)

1-877-464-5111

7 am – 3:30 pm (EST) Mon – Fri

Email: [pdservice@us.ing.com](mailto:pdservice@us.ing.com)

Mail EOI forms to:

ING Employee Benefits

PO Box 20, Rt. 6960

Minneapolis, MN 55440

## Superior Vision (Vision)

Questions:

[www.superiorvision.com](http://www.superiorvision.com)

1-800-507-3800

8 am – 9 pm (EST) Mon – Fri

11 am – 4 pm (EST) Sat

Email: available from website