

Notice to all Customers

The NC State Surplus Property Agency (SSPA) is pleased to announce the implementation of an on-line sealed bidding process. Moving the sealed bid process from paper copy to electronic will enable us to be more efficient while maintaining the integrity and quality customer service we have provided over the years.

On-Line Bidding Rollout

- | | |
|--|---|
| Oct. 1st | On-line registration begins. Sign on to www.ncstatesurplus.com and follow the instructions. |
| Oct. 27th | Begin accepting on-line sealed bids. The first on-line sealed bid will be posted for 21 days (allowing 7 extra days for bidding). All future postings for bids will be for the customary 14 days. Bidders must be registered prior to placing an on-line sealed bid. . |
| Oct. 27th - Nov. 17th | No internet published sealed bids will be awarded. The SSPA will be open for retail purchases, receiving payments, and pick-ups of previously awarded property, as well as viewing property currently on bid. |
| Nov. 18th | First on-line sealed bids will be awarded. Awardees will be notified by an automated notification to the email address supplied by the bidder at registration. |

How does on-line bidding work?

You must be registered and agree to all Terms and Conditions before you can place bids utilizing the new on-line sealed bid process. Once registered, you will be able to logon, review available property and place bids. You will be able to review and update your user profile, account status, see items you have placed bids on and see items you have been awarded.

Will all items be bid on line?

NO – SSP will still conduct “Bid Purchase” and “Must View Item” sales, (such as computers and scrap metal), public auctions, retail sales and there will be no change in the bidding process for Timber, pine straw and other contractual sales.

How do I find Items for bid?

Anyone can view available items on bid at www.ncstatesurplus.com and browse available items prior to registering. The site includes search options, thumb nail pictures (if provided) and a description of each item. Items available for bid can be printed for a specific bid opening date or, you may obtain a list by visiting the SSPA in Raleigh.

How will I know if I won an item that I bid on?

Once bids have been awarded, the awardees will be notified by an automated notification to the e-mail address registered with the account. Also, you can check the website at www.ncstatesurplus.com, or call the SSPA after noon the day following the bid opening date. Please have the bid and item number available when you call.

How will I pay for items I have won?

There will be no change in the way payments are made. All payments must be in the form of cashier's check, certified check or money order. Payment must be received at the NC State Surplus Property Agency and all property must be removed before the close of business on the date indicated on the “Notice of Award.”

What if I don't have internet access?

A computer will be available on a “First Come – First Serve” basis at the SSPA site in Raleigh. Remember, the computer is provided as a convenience and the SSPA can not guarantee the computer will not be in use by other SSPA customers. If you do not have home access to the internet, many schools, libraries and some coffee shops offer internet access to the public.