



Hello,

I'm writing to provide detailed contact information for the AmeriGas Propane National Accounts Team that will service the State of North Carolina under SWC 1510B.

If you are a newly awarded customer and looking to establish a NEW account with AmeriGas and request an initial fill, please reach out directly to Andrew.Fedynyshyn@amerigas.com. The typical turn-around time from first contact to account creation can take over 5 business days based on the level of information AmeriGas receives. Please keep this in mind and attempt to have all accounts set up prior to any emergency needs.

Emergency – example tank leak

(888) 528-9475, press Option 1

- Manned 24/7
- Reference Account # 2XXXXXXXXX and corresponding Ship To # 1XXXXXXXXX
- If an after-hours or weekend emergency, please call the 888# or 911 based on the situation

DELIVERY/SERVICE CONTACT –

Kevin Waters - Account Management Specialist

NO PHONE # ASSIGNED YET, BUT WILL BE PROVIDED LATER / kevin.waters@amerigas.com

- Handles day-to-day items including help with delivery questions & scheduling service requests and assisting with delivery or service issues

BILLING CONTACT –

Alison Hughes - Central Billing Accounts Receivable Analyst

(610) 768-6772 / alison.hughes@amerigas.com

- Billing contact who handles all invoice items to include missing delivery tickets or invoice & payment questions

CONTRACT CONTACT -

Andrew Fedynyshyn - Government Account Manager

(610) 768-7608 / andrew.fedynyshyn@amerigas.com

- Handles all sales related items to include requests for quote, pricing inquiries, contract management, approval for new/additional locations and high level issues

In email *Subject* line - please include Acct XXXXXXXXXXX - NAME and reason for email such as Missing Delivery Ticket or Delivery Request to include which SH #(s) fills are being requested for.

****Please make sure to specify one or both Ship To's #'s and building names when requesting deliveries along with current tank percentages****

Due to the large volume of emails we receive, this will help easily identify the customer and reason for the request.

National Accounts Department

460 N Gulph Road, King of Prussia, PA 19406 (610) 337-7000