

# Statewide Term Contract 360A - Floor Covering & Installation Services

<b>Bid Number</b>	202100396-DPC161004818
<b>Contract Title</b>	Floor Covering & Installation Services
<b>Effective Dates</b>	June 10, 2021, through June 9, 2025
<b>Awarded Vendor(s) and Contact(s)</b>	<p><b>Bentley Mills Inc.</b> <a href="#">Carolyn Drummond</a>   (626) 413-0446</p> <p><b>Engineered Floors dba J+J Flooring and EF Contract</b> <a href="#">Rachell Byers</a>   (706) 529-9658 ext. 18608</p> <p><b>Interface Americas Inc.</b> <a href="#">Sharon Johnson</a>   (706) 812-6356</p> <p><b>Mannington Commercial</b> <a href="#">Don Cavin</a>   (919) 538-1801</p> <p><b>Mohawk Carpet Distribution LLC</b> <a href="#">Brandi Purkey</a>   (706) 483-0874</p> <p><b>Milliken Services LLC</b> <a href="#">Megan Rader</a>   (706) 415-1324</p> <p><b>Shaw Integrated and Turf Solutions Inc.</b> <a href="#">Rosio Hernandez</a>   (770) 276-7506</p> <p><b>Tarkett USA Inc.</b> <a href="#">Lisa Ellis</a>   (919) 606-6639</p>
<b>Contract Covers</b>	<p>This contract is intended to cover the state's normal requirements for flooring and installation in the following categories, dependent on the number of square yards purchased (1 - 999, 1000 - 1499, and over 1500):</p> <ul style="list-style-type: none"> <li><b>CATEGORY A</b> VINYL</li> <li><b>CATEGORY B</b> RUBBER</li> <li><b>CATEGORY C</b> CERAMIC</li> <li><b>CATEGORY D</b> PORCELAIN</li> <li><b>CATEGORY E</b> LVT</li> <li><b>CATEGORY F</b> CARPET</li> <li><b>CATEGORY G</b> CARPET TILE</li> <li><b>CATEGORY H</b> VINYL TILE</li> <li><b>CATEGORY I</b> CVT</li> <li><b>CATEGORY J</b> HARDWOOD FLOORING</li> <li><b>CATEGORY K</b> LAMINATE FLOORING</li> </ul>

	<b>CATEGORY L</b> SPORT FLOORING <b>CATEGORY M</b> ANCILLARY ITEMS															
<b>Contract Type</b>	This is a <b>mandatory</b> statewide term contract for state agencies, departments, institutions, universities, and community colleges – unless exempted by North Carolina general statute. Non-mandatory entities, including schools and local governments, may use this contract as allowed by general statute.															
<b>Special Note</b>	If a buyer requires floor covering from an awarded manufacturer that is not covered under contract and is required based on standardization to match existing floor coverings, the buyer shall follow normal purchasing procedures based on a brand-specific waiver of competition to purchase.															
<b>Contract Items and Pricing</b>	<a href="#">Award &amp; Pricing Information</a>															
<b>Return Policy</b>	<p>The awarded manufacturers shall accept merchandise returns from buyers for thirty (30) business days after delivery. The awarded manufacturers shall provide full credit or full refund to buyers, whichever a buyer requests, within thirty (30) business days of all returns of ordered products that are in original packaging and in re-sellable condition. The awarded manufacturers shall not impose a restocking fee on the buyer for merchandise that has been returned unless it is a specialty item and the buyer has been notified, at the time of placement of an order, of the potential restocking fee.</p> <p>Flooring materials or supplies that are unacceptable because of quality problems, duplicated shipments, outdated products, damage, or other issues related to awarded manufacturers or product performance, shall be returned at the awarded manufacturer’s expense within five (5) business days after receipt of notification from the ordering entity; with no restocking charge.</p>															
<b>Taxes</b>	Prices do not include North Carolina sales or use tax.															
<b>Warranty</b>	Standard manufacturers’ warranty applies.															
<b>Order Placement</b>	<p>The awarded manufacturers are required, upon request by a buyer, to provide the manufacturer’s catalogs and descriptive literature and/or URL address with flooring material descriptive literature, manufacturer’s user-accessible URL for MSRP of all options.</p> <p>The awarded manufacturer will send an authorized North Carolina installer to conduct a site visit and determine the scope of work. The authorized installer submits a labor cost to the awarded manufacturer, who sends an itemized cost for materials and installation to the buyer. This information is to be provided to the buyer within three (3) business days of the request. Such information shall be provided at no charge to the buyer.</p> <p>The buying agency shall contact the desired manufacturer on how the orders will be placed. The table below shows each Manufacturer’s preference for where to send purchase orders:</p> <table><tr><td><b>Vendor</b></td><td><b>Manufacturer</b></td><td><b>Dealer</b></td></tr><tr><td>Bentley Mills</td><td>X</td><td>X</td></tr><tr><td>Engineered Floors</td><td>X</td><td></td></tr><tr><td>Interface Americas</td><td></td><td>X</td></tr><tr><td>Mannington</td><td>X</td><td>X</td></tr></table>	<b>Vendor</b>	<b>Manufacturer</b>	<b>Dealer</b>	Bentley Mills	X	X	Engineered Floors	X		Interface Americas		X	Mannington	X	X
<b>Vendor</b>	<b>Manufacturer</b>	<b>Dealer</b>														
Bentley Mills	X	X														
Engineered Floors	X															
Interface Americas		X														
Mannington	X	X														

	<table><tr><td>Mohawk Carpet</td><td>X</td><td></td></tr><tr><td>Milliken Services</td><td>X</td><td>X</td></tr><tr><td>Shaw</td><td>X</td><td></td></tr><tr><td>Tarkett USA</td><td>X</td><td>X</td></tr></table> <p>Upon completion, inspection, and acceptance of the flooring materials and sign off, the awarded manufacturer shall submit an invoice to the buyer with the required information provided in the invoice.</p>	Mohawk Carpet	X		Milliken Services	X	X	Shaw	X		Tarkett USA	X	X
Mohawk Carpet	X												
Milliken Services	X	X											
Shaw	X												
Tarkett USA	X	X											
QA Inspections	<p>It is the responsibility of the receiving agency to inspect the entire project (carpet, supplies, and installation charges) upon delivery and after installation to ensure compliance with the contract requirements and specifications.</p> <p>NOTE: For certain products, if the receiving agency discovers any defects in the carpet or installation workmanship, a warranty claim MUST be filed with the manufacturer as few as seven (7) days from the date the defect is discovered, or the warranty claim will be denied. Review the warranty information for any products ordered.</p> <p><b>Invoices may not be paid by the buying agency until an inspection has occurred and the goods accepted.</b></p>												
eProcurement	Line-item catalogs are loaded into <a href="#">eProcurement</a> .												
eProcurement Help Desk	(888) 211-7440												
Contract Manager	<a href="#">Austin Kiziah</a>   (984) 236-0237												
Contract Attachments	Bentley Mills Inc. Engineered Floors dba J+J Flooring and EF Contract Interface Americas Inc. Mannington Commercial Mohawk Carpet Distribution LLC Milliken Services LLC Shaw Integrated and Turf Solutions Inc. Tarkett USA Inc.												
Contract Addenda	05/19/2022: Engineered Floors pricing adjustment 06/15/2022: Shaw Industries pricing adjustment 10/10/2022: Contract Administrator changed to Ryan Longmire 01/23/2023: Contract Administrator changed to Contract Manager Kayla Glenn 08/18/2023: Contract Manager changed to Melissa Pressley 11/20/2023: Contract Manager changed to Austin Kiziah 02/09/2024: Interface Americas Inc. pricing adjustment and product addition/removal 03/21/2024: Tarkett USA Inc. pricing adjustment 05/24/2024: Contract renewed through June 9, 2025 07/17/2024: Engineered Floors pricing adjustment and product addition/removal												

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07/24/2024:	Mohawk Carpet Distribution LLC pricing adjustment and product addition/removal
07/30/2024:	Interface Americas Inc. product addition/removal
10/01/2024:	Engineered Floors product addition
11/22/2024:	Shaw Industries product addition/removal
12/30/2024:	Shaw Industries pricing adjustment