

Statewide Term Contract

958B - Fleet Management Services

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| Bid Number | 201501238 |
| Contract Title | Fleet Management Services |
| Effective Dates | July 1, 2016, through December 31, 2026 |
| Awarded Vendor(s) and Contact(s) | Automotive Rentals Inc. (ARI) Contract Manager Stuart Rossen (817) 456-7523 Driver Call Center 1 (800) 277-8181 |
| Contract Covers | <p>This contract is intended to cover the state's normal requirements for fleet management services, including:</p> <ul style="list-style-type: none"> • Program management • External maintenance management • In-house garage modules • Technology management • Vehicle in-service support • Accident management • Fuel integration • Telematics support • Implementation and change management • Agency pool reservation system • Additional services • Ordering and supply chain management • Data integration • Chargeback • Driver risk management • Outsourced fleet administration program |
| Contract Type | This is a convenience contract for state agencies, departments, institutions, universities, community colleges, and non-mandatory entities including public school systems and local governments. |
| Special Note | <p>Automotive Rental Inc. (ARI) provides a full range of services that cover a vehicle's lifecycle to keep Motor Fleet Management vehicles well maintained and on the road. ARI's fleet services to the state of North Carolina include vehicle maintenance, accident claims and subrogation, telematics, fuel Integration, outsourced fleet administration, and many others.</p> <p>ARI has the expertise and the technology to ensure Motor Fleet Management fleet vehicles do the job you need them to do, when you need them, so that driver productivity stays high and vehicle costs stay low.</p> <p>The North Carolina Department of Administration's Division of Motor Fleet Management is available to answer any questions regarding fleet management services.</p> <p>Executive Director Robert Riddle (919) 857-4027 Fleet Service Manager Teresa Powell (919) 857-4045</p> |
| Contract Items and Pricing | Award & Pricing Information |

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| eProcurement | Ordering instructions are loaded into eProcurement . |
| eProcurement Help Desk | (888) 211-7440 |
| Contract Manager | Jonathan Davis (984) 236-0225 |
| Contract Addenda | <p>06/14/2017: Agency pool reservation system implemented Contract Administrator changed to David O'Neal</p> <p>07/05/2018: Contract Administrator changed to Margaret Serapin</p> <p>02/22/2019: Contract extended through June 30, 2020</p> <p>01/09/2020: Contract Administrator changed to Steve Hussey</p> <p>06/08/2020: Contract extended through June 30, 2021</p> <p>08/28/2020: Contract Administrator changed to Wanda Simmons</p> <p>06/29/2021: Contract extended through June 30, 2022</p> <p>06/30/2022: Contract extended through December 31, 2023</p> <p>07/01/2022: Contract Administrator changed to Steve Hussey</p> <p>09/22/2022: Contract extended through December 31, 2023</p> <p>03/22/2023: Contract Administrator changed to Contract Manager James Brown</p> <p>09/14/2023: Contract Manager changed to Melissa Pressley</p> <p>03/12/2024: Contract Manager changed to Sarah Lyons</p> <p>04/02/2024: Contract extended through June 30, 2025</p> <p>09/18/2024: Contract Manager changed to Jonathan Davis</p> <p>06/02/2025: Contract extended through December 31, 2026</p> |