



Statewide Term Contract 958B – Fleet Management Services

Bid Number	201501238
Contract Name	Fleet Management Services
Effective Dates	July 1, 2016 through June 30, 2025
Awarded Vendor(s) and Contact(s)	Automotive Rentals Inc. (ARI) – Stuart Rossen – Mobile (817) 456-7523
Contract Covers & Pricing Information	<p>This contract is intended to cover the state’s normal requirements for fleet management services in the following areas:</p> <ol style="list-style-type: none">1. Program Management2. External Maintenance Management3. In-House Garage Module4. Technology Management5. Vehicle In-Service Support6. Accident Management7. Fuel Integration8. Telematics Support9. Implementation & Change Management10. Agency Pool Reservation System11. Additional FMS Services<ul style="list-style-type: none">• Ordering & Supply Chain• Data Integration• Chargeback to Agencies• Driver Risk Management• Outsourced Fleet Administration Program <p>Pricing Information is available by clicking on the link provided.</p> <p>ARI provides a full range of services that cover a vehicle’s lifecycle to keep Motor Fleet Management vehicles well maintained and on the road. ARI’s fleet services to the state of North Carolina include vehicle maintenance, accident claims and subrogation, Telematics, Fuel Integration, outsourced Fleet Administration and many others.</p> <p>ARI has the expertise and the technology to ensure Motor Fleet Management fleet vehicles do the job you need them to do, when you need them, so that driver productivity stays high and vehicle costs stay low.</p> <p>Frequently Called Telephone Numbers</p> <p>ARI Maintenance & Accident Driver Call Center: 1-800-277-8181-24 Hours/Day, 7 Days/Week</p>

Motor Fleet Management Executive Staff	<p>Motor Fleet Management Executive Staff is available to answer any questions that you may have regarding fleet management services.</p> <p>Executive Director: Robert Riddle (919) 857-4027</p> <p>Fleet Service Manager: Teresa Powell (919) 857-4045</p>
Convenience Contract	This is a convenience Statewide Term Contract for state agencies, departments, institutions, universities, community colleges, and non-mandatory entities including schools and local governments.
Loaded into E-Procurement	No. Catalogs are not loaded in E-Procurement .
E-Procurement Help Desk	(888) 211-7440
Contract Manager	Jonathan Davis (984) 236-0225
Contract Addenda	<p>4/3/2017: Ordering Instructions Catalog Loaded.</p> <p>6/14/2017: Agency Pool Reservation System Added to Contract & Contract Administrator Change to David O'Neal</p> <p>7/05/2018: Contract Administrator Change to Margaret Serapin</p> <p>2/22/2019: Contract Ending Date Extended to June 30, 2020</p> <p>1/09/2020: Changed Contract Administrator to Steve Hussey</p> <p>6/08/2020: Contract Ending Date Extended to June 30, 2021</p> <p>8/28/2020: Changed Contract Administrator to Wanda Simmons</p> <p>6/29/2021: Contract Ending Date Extended to June 30, 2022</p> <p>6/30/2022: Contract Extended to December 31, 2022</p> <p>7/1/2022: Changed Contract Administrator to Steve Hussey</p> <p>9/22/2022: Contract Extended to December 31, 2023</p> <p>3/22/2023: Contract Administrator changed to Contract Manager James Brown</p> <p>9/14/2023: Contract Manager changed to Melissa Pressley</p> <p>3/12/2024: Contract Manager changed to Sarah Lyons</p> <p>4/2/2024: Contract Ending Date Extended to June 30, 2025</p> <p>9/18/2024: Contract Manager changed to Jonathan Davis</p>