

Statewide Term Contract 4230A – Healthcare Simulation Instructional Supplies

Bid Number	DPC-1157069212 - Omnia Partners Contract # R230701
Contract Name	Healthcare Simulation Instructional Supplies
Effective Dates	September 4, 2024, through July 30, 2027
Awarded Vendor and Contact	Pocket Nurse Enterprises Inc. dba Pocket Nurse Amy Hallstein (724) 480-3714
Contract Covers	This contract is intended to cover the state’s normal requirements for Pocket Nurse simulation healthcare training products, including: <ul style="list-style-type: none"> • A broad portfolio of medical supplies for healthcare simulation education • Multi-location shipping, Pocket Nurse delivery and local installation services • Large volume order discounts • Flexible payment options
Convenience Contract	This is a convenience contract for state agencies, departments, institutions, universities, community colleges, and non-mandatory entities including schools and local governments.
Taxes	Prices do not include North Carolina sales or use tax.
Order Placement	<p>Orders can be placed directly with the vendor; contact the vendor directly for product ordering procedures for orders placed outside of NC eProcurement (NCeP).</p> <p>Change Orders & Cancellations: Once approved and in ‘Ordered’ status, Purchase Orders submitted to the vendor cannot be modified or cancelled in eProcurement (NCeP). To submit a Change Order or Order Cancellation, please contact the vendor directly:</p> <p>Punchout Catalog Customer Service Team punchout@pocketnurse.com 1-800-225-1600, Option #1</p> <p>Prior to the completion of the punch-out catalog, orders for items covered on this contract can still be placed via eProcurement by making the items non-catalog items and referencing the new STC4230A.</p> <p>\$20 flat delivery fee on first floor parcel deliveries via FedEx*</p> <p>All third-party freight (LTL) deliveries will have freight calculated at time of order entry and be based upon the quantity, weight and distance, including but not limited to large equipment and furniture.</p> <p>*Excluding items that ship freight via LTL carriers</p>
Loaded into eProcurement	Punch-out catalog will be loaded in eProcurement .

eProcurement Help Desk	(888) 211-7440
Contract Manager	Jonathan Davis (984) 236-0225
Contract Attachments	Pocket Nurse
Contract Addenda	08/12/2025: Contract Manager changed to Pablo Blackwell 02/05/2026: Contract Manager changed to Jonathan Davis