

# Statewide Term Contract

## 7811A - Passenger Vehicle and Box Truck Rental

<b>Bid Number</b>	DPC-1663113790-SL
<b>Contract Name</b>	Passenger Vehicle and Box Truck Rental
<b>Effective Dates</b>	September 12, 2025, through August 1, 2030
<b>Awarded Vendor(s) and Contact(s)</b>	<p><b>ENTERPRISE MOBILITY :</b></p> <ol style="list-style-type: none"> <li>1) <b>ENTERPRISE RENT-A-CAR</b></li> <li>2) <b>NATIONAL CAR RENTAL</b></li> <li>3) <b>ENTERPRISE TRUCK RENTAL</b></li> </ol> <p>Client Services: <a href="mailto:Courtney.Gonsalves@em.com">Courtney Gonsalves</a>   (314) 512-2066          For reservation changes, invoice copies or claims email <a href="mailto:SoutheastAccountSupport@em.com">SoutheastAccountSupport@em.com</a>   (833) 369-1092</p> <p><b>THE HERTZ CORPORATION:</b>          Direct Bill or Customer Care Client Services: <a href="mailto:Nadika.Perera@hertz.com">Nadika Perera</a>   (239) 301-7635</p>
<b>Contract Covers</b>	<p>This contract is intended to cover the state’s normal requirements Passenger Vehicle and Box Truck Rentals. North Carolina has joined NASPO ValuePoint Cooperative Purchasing to provide for the following vehicle rental service:</p> <ul style="list-style-type: none"> <li>• <b>SEDANS</b> compact, standard/intermediate, and full size</li> <li>• <b>PASSENGER VANS</b> mini-vans, 12-passenger vans</li> <li>• <b>PASSENGER VANS</b> 15-passenger vans</li> <li>• <b>SUVs</b> small SUVs (5-passenger) and large SUVs (7-8 passenger)</li> <li>• <b>GREEN VEHICLES</b> hybrid and alternate fuel</li> <li>• <b>PICK-UPS AND CARGO</b> Light- and medium-duty</li> <li>• <b>CARGO VANS</b> Light- and medium-duty</li> <li>• <b>BOX TRUCKS</b> Light- and medium-duty commercially equipped vehicles</li> </ul>

<b>Contract Type</b>	This is a <b>convenience</b> contract for state agencies, departments, institutions, universities, community colleges, and non-mandatory entities including public school systems and local governments.
<b>Order Placement Special Note</b>	<p><b>ENTERPRISE MOBILITY:</b>  Purchasing Entities may place a Request for Services by referencing the NC Statewide Term Contract number ( <b>STC 7811A</b> ). Any Authorized User may reserve a Passenger Vehicle or a Box Truck via a Request for Services by using the Account Number provided by Contractor to the Purchasing Entity. Please contact <a href="#">Courtney Gonsalves</a> to receive an account number.  Purchasing entities may book reservations using <a href="#">Enterprise Online Vehicle Rental</a> or by contacting the car rental site directly</p> <hr/> <p><b>THE HERTZ CORPORATION:</b>  Purchasing Entities may place a Request for Services by referencing the NC Statewide Term Contract number ( <b>STC 7811A</b> ). Each agency/entity will receive a unique ID code.  <a href="#">Online Booking Instructions</a></p>
<b>Contract Items and Pricing</b>	<p><a href="#">Enterprise National Program Summary</a>  Daily rates are based on a 24-hour billing cycle</p> <p><a href="#">Hertz National Program Summary</a>  Daily rates are based on a 24-hour billing cycle</p>
<b>Taxes</b>	Prices do not include North Carolina sales or use tax.
<b>eProcurement</b>	Ordering instructions are loaded into <a href="#">eProcurement</a>
<b>eProcurement Help Desk</b>	(888) 211-7440
<b>Contract Manager</b>	<a href="#">Ian Fox</a>   (984) 236-0211
<b>Contract Attachments</b>	<a href="#">Enterprise Holdings Master Agreement</a> <a href="#">Enterprise Holdings Participating Addendum</a> <a href="#">Hertz Holdings Master Agreement</a> <a href="#">Hertz Holdings Participating Addendum</a>
<b>Contract Addenda</b>	02/13/2026: Contract Manager changed to Ian Fox