

Statewide Term Contract

7811A - Passenger Vehicle and Box Truck Rental

Bid Number	DPC-1663113790-SL
Contract Name	Passenger Vehicle and Box Truck Rental
Effective Dates	September 12, 2025, through August 1, 2026
Awarded Vendor(s) and Contact(s)	<p>ENTERPRISE MOBILITY :</p> <ol style="list-style-type: none"> 1) ENTERPRISE RENT-A-CAR 2) NATIONAL CAR RENTAL 3) ENTERPRISE TRUCK RENTAL <p>Client Services: Courtney Gonsalves (314) 512-2066 For reservation changes, invoice copies or claims email SoutheastAccountSupport@em.com (833) 369-1092</p> <p>THE HERTZ CORPORATION: Direct Bill or Customer Care Client Services: Nadika Perera (239) 301-7635</p>
Contract Covers	<p>This contract is intended to cover the state's normal requirements Passenger Vehicle and Box Truck Rentals. North Carolina has joined NASPO ValuePoint Cooperative Purchasing to provide for the following vehicle rental service:</p> <ul style="list-style-type: none"> • SEDANS compact, standard/intermediate, and full size • PASSENGER VANS mini-vans, 12-passenger vans • PASSENGER VANS 15-passenger vans • SUVs small SUVs (5-passenger) and large SUVs (7-8 passenger) • GREEN VEHICLES hybrid and alternate fuel • PICK-UPS AND CARGO Light- and medium-duty • CARGO VANS Light- and medium-duty • BOX TRUCKS Light- and medium-duty commercially equipped vehicles

Contract Type	This is a convenience contract for state agencies, departments, institutions, universities, community colleges, and non-mandatory entities including public school systems and local governments.
Order Placement Special Note	<p>ENTERPRISE MOBILITY: Purchasing Entities may place a Request for Services by referencing the NC Statewide Term Contract number (STC 7811A). Any Authorized User may reserve a Passenger Vehicle or a Box Truck via a Request for Services by using the Account Number provided by Contractor to the Purchasing Entity. Please contact Courtney Gonsalves to receive an account number. Purchasing entities may book reservations using Enterprise Online Vehicle Rental or by contacting the car rental site directly</p> <hr/> <p>THE HERTZ CORPORATION: Purchasing Entities may place a Request for Services by referencing the NC Statewide Term Contract number (STC 7811A). Each agency/entity will receive a unique ID code. Online Booking Instructions</p>
Contract Items and Pricing	<p>Enterprise National Program Summary Daily rates are based on a 24-hour billing cycle</p> <p>Hertz National Program Summary Daily rates are based on a 24-hour billing cycle</p>
Taxes	Prices do not include North Carolina sales or use tax.
eProcurement	Ordering instructions are loaded into eProcurement
eProcurement Help Desk	(888) 211-7440
Contract Manager	Ian Fox (984) 236-0211
Contract Attachments	Enterprise Holdings Master Agreement Enterprise Holdings Participating Addendum Hertz Holdings Master Agreement Hertz Holdings Participating Addendum
Contract Addenda	02/13/2026: Contract Manager changed to Ian Fox