



# Agency Specific Contract Debt Collection Services

<b>Bid Number</b>	201900438
<b>Contract Name</b>	Debt Collection Services
<b>Effective Dates</b>	May 23, 2019 through May 22, 2022
<b>Agency Contact</b>	Department of Justice   <a href="#">Todd Self</a>   (919) 716-6427
<b>Awarded Vendor(s) &amp; Contacts</b>	<p>This contract is intended to cover agency, university and community college's normal requirements for debt collection services:</p> <ul style="list-style-type: none"><li>Account Control Technology, Inc. (Debt Types 1, 2 and 3)</li><li>Alltran Education, Inc. (Debt Type 1)</li><li>Automated Collection Services, Inc. (Debt Types 1 and 2)</li><li>Coast Professional, Inc. (Debt Type 1)</li><li>Collecto, Inc. dba EOS CCA (Debt Types 1 and 2)</li><li>Continental Service Group dba ConServe (Debt Types 1 and 2)</li><li>F.H. Cann &amp; Associates (Debt Types 1 and 2)</li><li>FirstPoint Collection Resources, Inc. (Debt Type 2)</li><li>General Revenue Corporation (Debt Type 1)</li><li>Gila dba Municipal Services Bureau (Debt Type 2)</li><li>Immediate Credit Recovery (Debt Type 1)</li><li>LJ Ross Associates, Inc. (Debt Type 2)</li><li>PennCredit Corporation (Debt Type 2)</li><li>Professional Recovery Consultants, Inc. (Debt Type 2)</li><li>Law Offices of Robert A Schuerger dba Schuerger II Co. (Debt Types 1 and 2)</li><li>Todd, Bremer, &amp; Lawson Inc. (Debt Type 1)</li><li>Transworld Systems, Inc. (Debt Types 1 and 2)</li><li>Williams &amp; Fudge (Debt Type 1)</li><li>Windham Professionals, Inc. (Debt Type 1)</li><li>IC System (Debt Type 2 only, not type 3)</li><li>Key 2 Recovery (Debt Type 1 only, not type 2)</li><li>National Enterprise Systems (Debt Type 1 only, not type 2)</li><li>Reliant Capital Solutions, LLC (Type 1 only, not type 2)</li></ul>

## Debt Types

### **Type One - School or Student Loan Debt:**

Vendor(s) will be selected to lawfully collect school or student loan debt under this contract owing to State entities. The Vendor(s) must specialize in the student loan market and exhibit significant experience and ability in providing collection services for loans under the Federal Perkins Loan Program, the National Federal Direct Student Loan Program, all Nursing Loans, State loans, and any other type of student loans. Additionally, the Vendor(s) will also provide collection services for general debts owing to a university, such as tuition and fees, bookstore fees, parking fines, and any other educational account receivables.

### **Type Two - General Government Debt and Receivables:**

Vendor(s) will be selected to lawfully collect all types of governmental debts and receivables, except the debts specifically described in Type One and Type Three. The Vendor(s) must exhibit significant experience and ability in recovering governmental debts and receivables.

### **Type Three - Child Support Debt:**

Vendor(s) will be selected to lawfully collect certain delinquent child support cases. The Vendor(s) must exhibit significant experience and ability in providing child-support collection services.