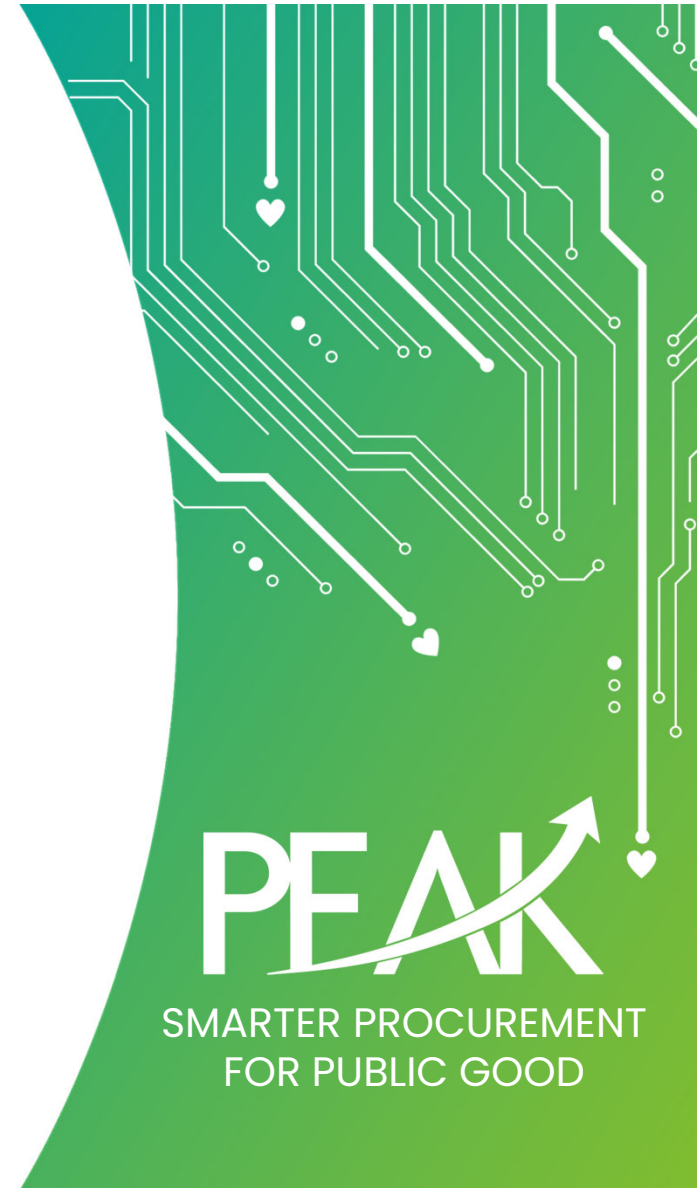


# Designing the Future of P&C Technology

Division of Purchase & Contract  
Operations & Systems Support



# Meet Your Session Team



Danielle Hearst  
Deputy State Purchasing  
Officer



Derek Harris  
Business Systems Analyst



Sandra Gonzalez  
Business Systems Analyst



Crystal Jones  
Reporting Analyst

# Overview of Session

## Open

Session goals, and how today will run.

## Portfolio Review

A deep dive look at the P&C Technology and supporting systems.

## Discovery

Guided activities, polls and open discussion.

## Close

What happens next, Portfolio Assessment and upcoming enhancements.

# Session Goals

## Examine the NC Procurement Portfolio

- Understand the components, who is the business owner and users.

## Identify Opportunities for Improvement

- Surface pain points, system gaps, usability challenges and opportunities.

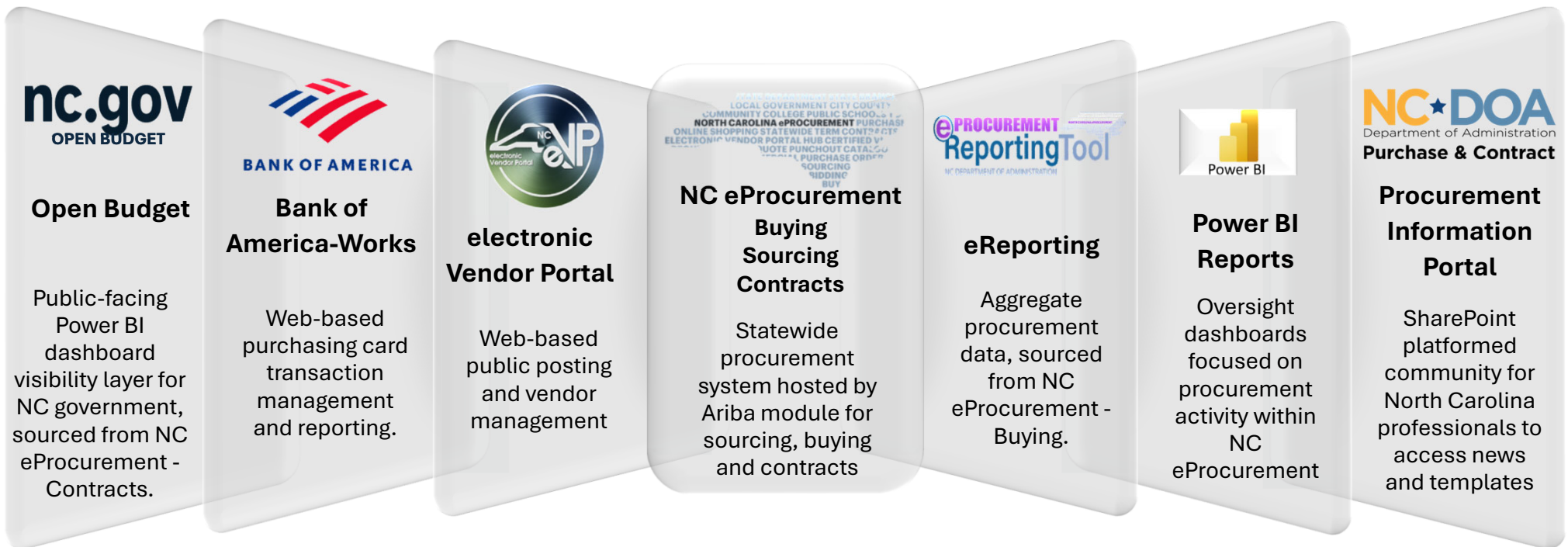
## Capture Input for Future Planning

- Gather feedback to inform technology improvements, training, and communications.

# North Carolina's Procurement Portfolio

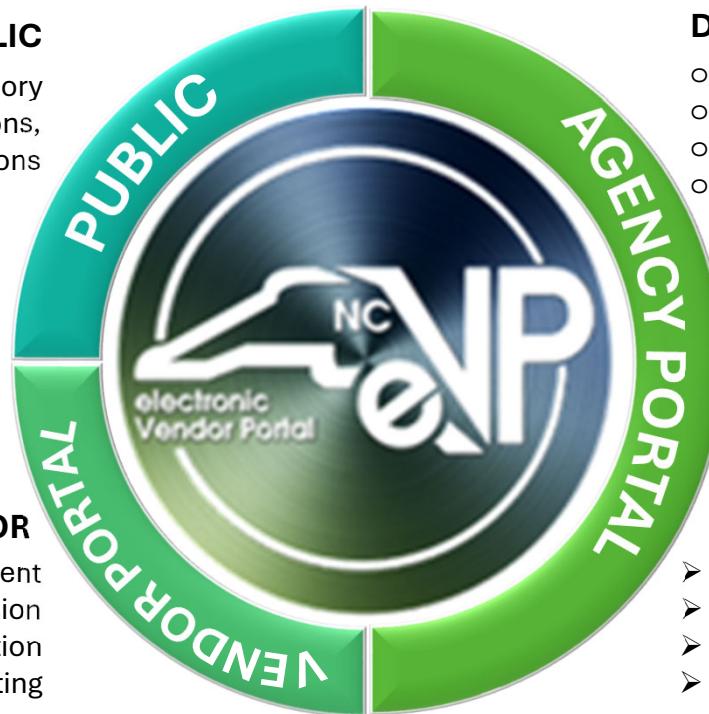


# North Carolina Procurement Portfolio



# electronic Vendor Portal (eVP)

- PUBLIC**
- ✓ Vendor Directory
  - ✓ Solicitations, Tabulations,
  - ✓ Awards, Contract Extensions



- VENDOR**
- ❖ Account Management
  - ❖ Bid Notification & Submission
  - ❖ HUB/ NCSBE Certification
  - ❖ STC Reporting

**DOA ADMINISTRATORS & HUB OFFICE**

- Vendor Account Administration
- User Security & Administration
- HUB/NCSBE Certification Administration
- HUB Dashboard & Reporting



**STATE PROCUREMENT USERS**

- Solicitations, Tabulation, Award
- Contract Extension Posting
- Bid Opening
- HUB Statistics, HUB File Download

# NC eProcurement Modules

STATE DEPARTMENT STATE BRANCH  
 LOCAL GOVERNMENT CITY COUNTY  
 COMMUNITY COLLEGE PUBLIC SCHOOLS  
 NORTH CAROLINA ePROCUREMENT PURCHASE  
 ONLINE SHOPPING STATEWIDE TERM CONTRACTS  
 ELECTRONIC VENDOR PORTAL HUB CERTIFIED V  
 QUOTE PUNCHOUT CATALOG  
 PURCHASE ORDER  
 SOURCING  
 BIDDING  
 BUY



## SOURCING

FULL SOLICITATION PROCESS

**STATE AGENCIES & VENDORS**

- SOLICITATION CREATION
- APPROVAL WORKFLOW
- ELECTRONIC VENDOR RESPONSES
- EVALUATION & AWARD

**SOURCING PROJECTS**



## CONTRACTS

FULL CONTRACT LIFECYCLE

**STATE AGENCIES**

- AMENDMENTS & MODIFICATIONS
- APPROVAL WORKFLOWS
- HISTORY AND AUDIT TRAIL
- AGREEMENT REPOSITORY

**CONTRACT WORKSPACE**



## BUYING

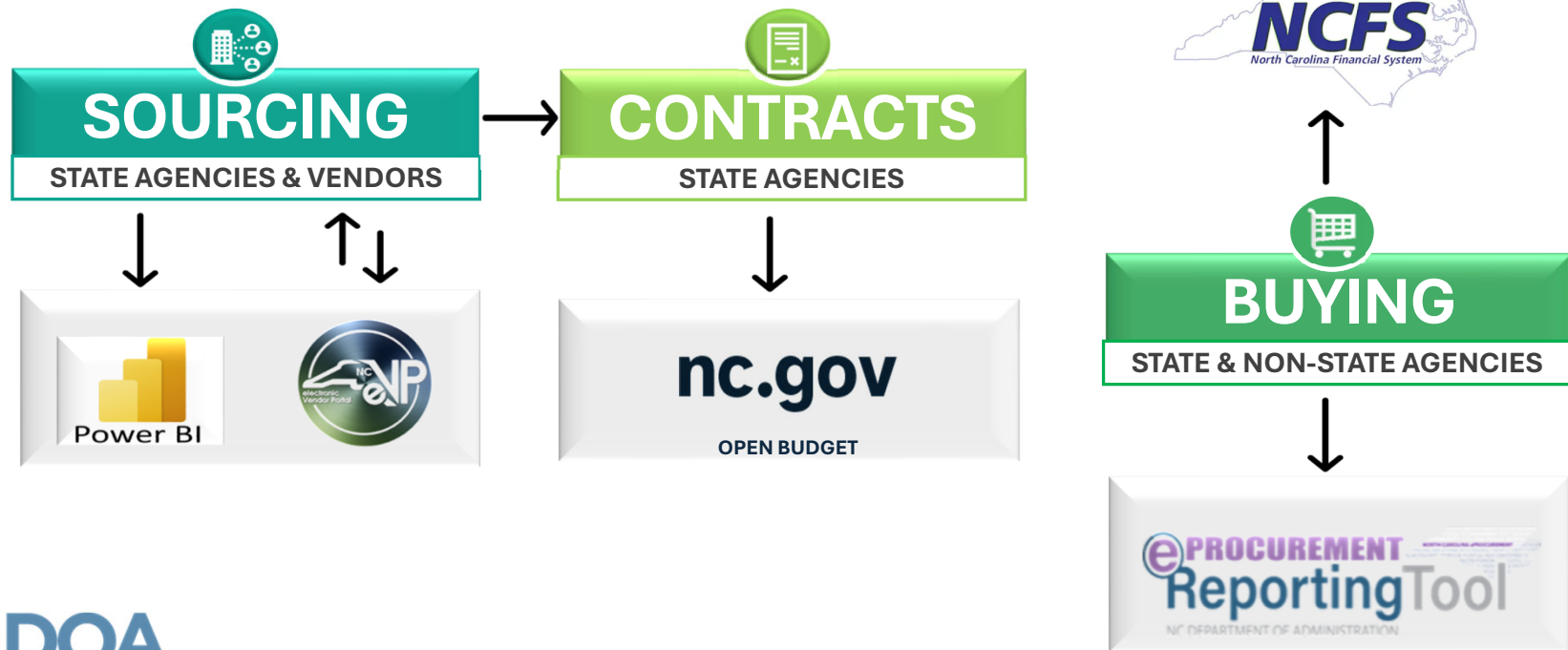
DAY-TO-DAY PURCHASING

**STATE & NON-STATE AGENCIES**

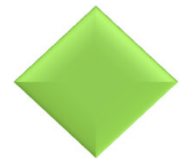
- PURCHASING REQUESTS & PO
- APPROVAL WORKFLOW
- GOODS RECEIPT CONFIRMATION
- INVOICE MATCHING AGAINST POS

**REQUISITION, PO & RECEIPT**

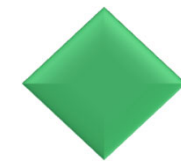
# NC eProcurement Modules Data Flow



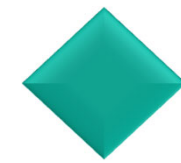
# Supporting Application



- Open Budget
- State Financials
  - State Contracts



- Bank of America – Works
- Manage P Card Users
  - Manage P Card Transactions



- Power BI Dashboards
- State-level KPIs
  - User Administration Management

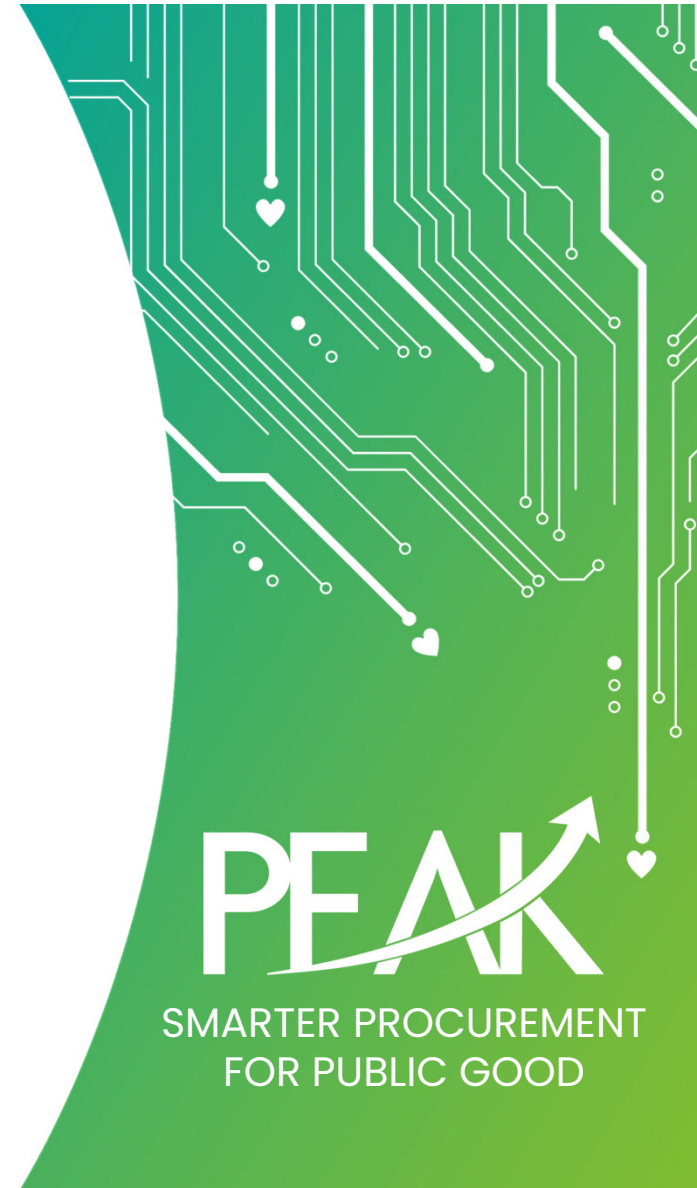


- Procurement Information Portal
- State News & Updates
  - Forms & Templates



NC eProcurement Webpage

# Interactive Discovery





Join at:  
[ahaslides.com/IE8G8](https://ahaslides.com/IE8G8)

# Which best describes your primary role?



0	0	0	0
Other / Hybrid Role	Department Manager / Director	Procurement / Purchasing Staff	End-user / Frontline Staff

Closing



# What Happens After Today



PORTFOLIO ASSESSMENT



ASSESSMENT REPORT



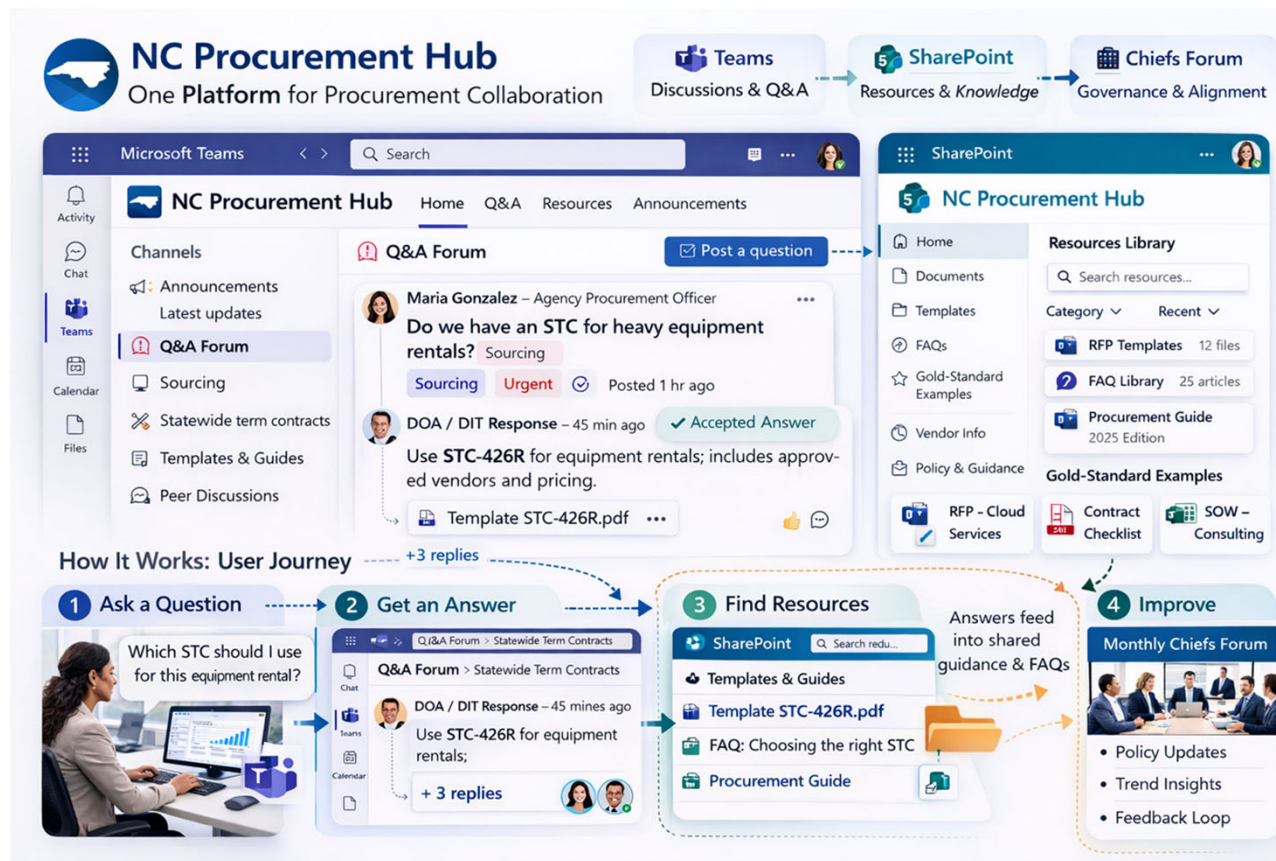
PROCUREMENT  
COMMUNITY OF PRACTICE

NC eProcurement Portfolio  
Discovery Assessment



<https://forms.office.com/g/nmz8STcqa1>

# Procurement Community of Practice



# PEAK THANK YOU!

NC eProcurement Portfolio  
Discovery Assessment



[PC.SYSTEMSSUPPORT@DOA.NC.GOV](mailto:PC.SYSTEMSSUPPORT@DOA.NC.GOV)  
[EPHELPDESK@NC.GOV](https://www.nc.gov/helpdesk/EPHELPDESK@NC.GOV)

Procurement Community of  
Practice Intake Form

