

Statewide Term Contract

2517C - Law Enforcement Vehicle Upfits and Installation Services

Bid Number	DPC-1708447047-SP
Contract Name	2517C - Law Enforcement Vehicle Upfits and Installation Services
Contract Commodity Code(s)	2517 – Transportation Components & Systems 4615 – Law Enforcement 4617 – Security Surveillance & Detection
Effective Dates	September 3 rd , 2026 – September 2 nd , 2031
Awarded Vendors, Contacts, & Delivery/Installation Schedule	Applied Concepts, Inc dba Stalker Radar Contract Manager - William Titterington (972) 398-3780 Customer Service - David Green (972) 398-3780 Delivery/Installation: 60 days Batteries of NC Contract Manager - Lonnie Scott (919) 331-0241 (919) 795-9604 Customer Service - Levi Haynes (919) 830-2436 Delivery/Installation: 45 days Brooks Network Services Contract Manager - Steve Brooks (336) 270-5895 (336) 254-9047 Customer Service - Justin Shannon (336) 264-9154 (828) 234-0089 Delivery/Installation: 116 days Dana Safety Supply, Inc. Contract Manager - James Panter (336) 854-5536 (336) 897-4055 Customer Service - Mark Cowart (336) 854-5536 (803) 446-1863 Delivery/Installation: 90-180 days Global Public Safety Contract Manager - David P. Van Scoyoc (301) 526-4980 Customer Service - John Dellangelo (828) 214-0208 Delivery/Installation: 45 days Horace G Ilderton Contract Manager - Catherine Martin (336) 822-8702 (704) 301-3027 Customer Service - Mike Evans (336) 822-7836 (336) 822-8728 Delivery/Installation: 190 days

Contract Covers	This contract is intended to cover the state's normal requirements for law enforcement vehicle upfits and installation services, including the installation of lights and sirens, communication systems, prisoner transport partitions, weapon mounts, computer mounts, storage solutions, and other mission-critical accessories at a percentage discount off list price and installation cost per manufacturer.
Contract Type	This is a mandatory contract for state agencies, departments, institutions, universities, community colleges, and non-mandatory entities, including schools and local governments.
Award & Pricing Information	Award & Pricing Information
Contract Items and Pricing	Applied Concepts, Inc dba Stalker Radar – Pricing Information Batteries of NC – Pricing Information Brooks Network Services – Pricing Information Dana Safety Supply, Inc – Pricing Information Global Public Safety – Pricing Information Horace G Ilderton – Pricing Information
Equipment Installation	Delivery shall not be considered to have occurred until installation has been completed. Upon completion of the installation, the Vendor shall remove and properly dispose of all waste and debris from the installation site. The Vendor shall be responsible for leaving the installation area clean and ready to use. If circumstances beyond the control of the Vendor result in a delay in delivery, it is the responsibility and obligation of the Vendor to make the details known immediately to the ordering agency's Buyer. If installation is required, the Vendor will inspect the job site and will be aware of the conditions under which the work must be accomplished. Claims, as a result of failure to inspect the job site, will not be considered by the State. During installation, any damage to existing utilities, equipment or finished surfaces resulting from the performance of this contract shall be repaired to the State's satisfaction at the Vendor's sole expense.
Transportation Charges	All items are to be delivered FOB DESTINATION with all delivery/transportation charges and all standard equipment for operational use, along with additional accessories and manuals/literature requested.
Taxes	Prices do not include North Carolina sales or use tax.
Warranty & Maintenance	Manufacturer's standard warranty shall apply. The warranty will apply from date equipment is put into operation for a minimum period of twelve (12) months or the length of the manufacturer's warranty, whichever is longer. Such warranty shall cover the cost of all defective parts replacement, labor, freight, and technicians' travel at no additional cost to the State. Following expiration of the warranty, the vendor, or its third-party service provider, shall maintain the system specifications and performance level in accordance with the manufacturer's published specifications and those of this IFB. Maintenance shall include all

	parts, remedial maintenance labor, travel and living expenses incurred. Except as specifically provided for elsewhere herein, coverage shall be at least for 8:00 am ET to 5:00 pm ET, Monday through Friday, except State recognized holidays and shall include a minimum of two (2) preventive and safety maintenance inspections per year. The State shall have the option to accept the maintenance coverage in this paragraph at the price offered.
Quality Assurance Inspection	It is the responsibility of the receiving Buying Entity to inspect all materials, supplies, and equipment upon delivery to ensure compliance with the Contract requirements and specifications. INVOICES MAY NOT BE PAID BY THE USING AGENCY UNTIL AN INSPECTION HAS OCCURRED, AND THE GOODS ACCEPTED.
Return Policy	Vendor shall accept merchandise returns from Buying Entity for a period of thirty (30) business days after delivery. Vendor shall provide full credit or full refund to Buying Entity, whichever is requested, within thirty (30) business days on all returns of an ordered item that returns of an ordered product that (1) is a stock item in original packaging and in re-sellable conditions; (2) is not a specialty or customized item; (3) is defective or damaged; (4) is a return of an incorrect product shipped; (5) results from a Vendor order entry error; or (6) is non-conforming due to any other cause reasonably assumed to be the fault of the Vendor. Vendor may charge a restocking fee for undamaged, conforming goods outside the thirty (30) business day period and for returns of custom-made items. A custom-made item that must be specially manufactured for a specific order due to Buyer's choices of non-standard dimensions, fabric, choice of wood or stain, and the like. An otherwise standard item is not considered custom-made simply because it is manufactured to fulfill a Buying Entity's order.
Capability Statements	Vendors are in the process of providing capability statements
Loaded into E-Procurement	Line-item catalogs are in the process of being loaded in E-Procurement .
E-Procurement Help Desk	(888) 211-7440
Contract Manager	Jackson Alspaugh (984) 236-0268
Contract(s)	Applied Concepts, Inc dba Stalker Radar Batteries of NC Brooks Network Services Dana Safety Supply, Inc Global Public Safety Horace G Ilderton
Contract Amendments	

