



### **New process beginning on May 1, 2025**

To ensure a secure and welcoming environment for all individuals shopping at 9:00 AM, while providing equal access and entry opportunities to the warehouse.

- Beginning at 8:45am, please choose one of the NC communities that is located on the sidewalk outside of the public entry door. You must be physically present on a location in order to participate in the morning lottery.
- At 8:55am, no more participants will be included in the lottery process. Those that arrive after 8:55am may enter the warehouse after the last lottery participant has cleared from the lottery area and entered the warehouse.
- At 8:55am, morning instructions will be issued, and any necessary announcements will be made.
- At 9:00am, the first location will be drawn and called. The person standing on that corresponding spot may proceed through the front entrance, into the lobby and then into the warehouse.
- The next participant will be immediately called to hold at the entry door while the previous participant will have 10 seconds to proceed from the lobby entrance towards the warehouse.
- This process will repeat until all locations have been drawn and called.
- Any remaining customers will be allowed entry into the warehouse after the last lottery participant has had a 10 second window to proceed to the warehouse.

**Public customers will not be allowed entry into the building prior to 9 a.m. except to conduct surplus business.**