

Statewide Term Contract 3016A – Floor Covering & Installation Services

Bid Number	DPC-1502912540-SL
Contract Title	Floor Covering & Installation Services
Effective Dates	August 8, 2025 through August 7, 2030 (One (1) two-year renewal)
Awarded Vendor(s) and Contact(s)	<p>Ecore International Dana Davis (626) 413-0446</p> <p>Engineered Floors dba J+J Flooring and EF Contract Rachell Byers (706) 529-9658 ext. 18608</p> <p>Interface Americas Inc. Sharon Johnson (706) 812-6356</p> <p>Mannington Commercial Don Cavin (919) 538-1801</p> <p>Mohawk Carpet Distribution LLC Brandi Purkey (706) 483-0874</p> <p>Milliken Services LLC Megan Rader (706) 415-1324</p> <p>Shaw Integrated and Turf Solutions Inc. Rosio Hernandez (706) 217-3422</p> <p>Tarkett USA Inc. Lisa Ellis (919) 606-6639</p>
Contract Covers	<p>This contract is intended to cover the state’s normal requirements for flooring and installation in the following categories, dependent on the number of square yards purchased (1 – 999, 1000 – 1499, and over 1500): <i>(D and I intentionally omitted)</i></p> <p>CATEGORY A VINYL (Sheet, Vinyl Composition Tile (VCT), Luxury Vinyl Tile (LVT), Luxury Vinyl Planks (LVP)</p> <p>CATEGORY B RUBBER</p> <p>CATEGORY C RESILIENT (Not covered in Category A & B)</p> <p>CATEGORY E PORCELAIN</p> <p>CATEGORY F CARPET</p> <p>CATEGORY G CARPET TILE</p> <p>CATEGORY H ENGINEERED WOOD</p> <p>CATEGORY J LAMINATE</p> <p>CATEGORY K SPORTS FLOORING</p>

	<p>CATEGORY L RESIN (PMMA, Polyurethane, Epoxy)</p> <p>CATEGORY M FLOORING HYBRIDS (Wood Plastic Composite (WPC), Stone Plastic Composite (SPC), Stone Wood)</p> <p>CATEGORY N ANCILLARY ITEMS</p>
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Contract Type This is a **mandatory** statewide term contract for state agencies, departments, institutions, universities, and community colleges – unless exempted by North Carolina general statute. Non-mandatory entities, including schools and local governments, may use this contract as allowed by general statute.

Special Considerations

State Building Flooring Projects:

“State buildings,” as defined by NC GS § 143-336, refers to all State buildings, utilities, and other property developments except the State Legislative Building, railroads, highway structures, bridge structures, and any buildings, utilities, or property owned or leased by the North Carolina Global TransPark Authority. State Agencies must partner with their Facilities Management Office on any flooring installation for any state building, because of the possibility for State Construction Office (SCO) approval of material, design, and installation services per NC GS § 143-341, as the project may be considered a building modification or electrical service.

Non-State Building Flooring Projects:

Flooring projects for non-state buildings should adhere to all local, state, and federal building codes and regulations.

Special Note:

If a buyer requires floor covering from a manufacturer that is not covered under contract and is required based on standardization to match existing floor coverings, the buyer shall follow normal purchasing procedures based on a brand-specific waiver of competition to purchase.

Contract Items and Pricing		Vendor Name	Ecore Intl	Engineered Floors, LLC	Interface Americas	Mannington Commercial	Milliken Services, LLC	Mohawk Carpet Distribution	Shaw Integrated and Turf Solutions	Tarkett USA Inc
Discount Per Category										
Category A: Vinyl	30%	40%	64%	25%-30%	58.76%-75.05%	33%	22%-58%	10%-55%		
Category B: Rubber	30%		42%	20%-30%		33%		15%		
Category C: Resilient Flooring		40%			68.47%-75.05%		27%-34%	15%		
Category D: Ceramic - Not Awarded										
Category E: Porcelain							32%-41%			
Category F: Carpet		40%		25%	71.67%-75.20%		25%-36%	34%-60%		
Category G: Carpet Tiles		40%	68%	20%-25%	7%-78.8%	33%	15%-42%	33%-53%		

Category H: Engineered Wood						33%		
Category I: Hardwood - Not Awarded								
Category J: Laminate						33%		
Category K: Sports Flooring	30%			30%				15%
Category L: Resin							56%	
Category M: Flooring Hybrids		40%						
Category N: Ancillary Items		40%	32%			0%	14%-34%	0%

- [Ecore International Pricing Workbook](#)
- [Engineered Floors dba J+J Flooring and EF Pricing Sheet 1](#)
- [Engineered Floors dba J+J Flooring and EF Pricing Sheet 2](#)
- [Interface Americas Inc Pricing Workbook](#)
- [Mannington Commercial Pricing Workbook](#)
- [Mohawk Carpet Distribution LLC Pricing Workbook](#)
- [Milliken Services LLC Pricing Workbook](#)
- [Shaw Integrated and Turf Solutions, Inc. Pricing Workbook](#)
- [Tarkett USA, Inc. Pricing Workbook](#)

Return Policy

The awarded manufacturers shall accept merchandise returns from buyers for thirty (30) business days after delivery. The awarded manufacturers shall provide full credit or full refund to buyers, whichever a buyer requests, within thirty (30) business days of all returns of ordered products that are in original packaging and in re-sellable condition. The awarded manufacturers shall not impose a restocking fee on the buyer for merchandise that has been returned unless it is a specialty item and the buyer has been notified, at the time of placement of an order, of the potential restocking fee.

Flooring materials or supplies that are unacceptable because of quality problems, duplicated shipments, outdated products, damage, or other issues related to awarded manufacturers or product performance, shall be returned at the awarded manufacturer’s expense within five (5) business days after receipt of notification from the ordering entity; with no restocking charge.

Taxes

Prices do not include North Carolina sales or use tax.

Warranty

Standard manufacturers’ warranty applies.

Order Placement

The awarded manufacturers are required, upon request by a buyer, to provide the manufacturer’s catalogs and descriptive literature and/or URL address with flooring material descriptive literature, manufacturer’s user-accessible URL for MSRP of all options.

The awarded manufacturer will send an authorized North Carolina installer to conduct a site visit and determine the scope of work. The authorized installer submits a labor cost to the awarded manufacturer, who sends an itemized cost for materials and installation to the

buyer. This information is to be provided to the buyer within three (3) business days of the request. Such information shall be provided at no charge to the buyer.

The buying agency shall contact the desired manufacturer on how the orders will be placed. The table below shows each Manufacturer’s preference for where to send purchase orders:

Vendor	Manufacturer	Dealer
Engineered Floors	X	X
Mannington	X	X
Milliken Services	X	X
Tarkett USA	X	X

Upon completion, inspection, and acceptance of the flooring materials and sign off, the awarded manufacturer shall submit an invoice to the buyer with the required information provided in the invoice.

QA Inspections

It is the responsibility of the receiving agency to inspect the entire project (carpet, supplies, and installation charges) upon delivery and after installation to ensure compliance with the contract requirements and specifications.

NOTE: For certain products, if the receiving agency discovers any defects in the carpet or installation workmanship, a warranty claim MUST be filed with the manufacturer as few as seven (7) days from the date the defect is discovered, or the warranty claim will be denied. Review the warranty information for any products ordered.

Invoices may not be paid by the buying agency until an inspection has occurred and the goods accepted.

eProcurement

Ordering instructions are loaded into [eProcurement](#).

eProcurement Help Desk

(888) 211-7440

Contract Manager

[Ian Fox](#) | (984) 236-0211

Contract Attachments

- [Ecore](#)
- [Engineered Floors dba J+J Flooring and EF Contract](#)
- [Interface Americas Inc.](#)
- [Mannington Commercial](#)
- [Mohawk Carpet Distribution LLC](#)
- [Milliken Services LLC](#)
- [Shaw Integrated and Turf Solutions Inc.](#)

	Tarkett USA Inc.
Contract Addenda	8/13/25: New Synopsis created
	8/27/25: Phone Number for Rosio Hernandez – Shaw – Updated
	9/29/25: Ecore contact updated to Dana Davis
	02/13/26: Contract Manager changed to Ian Fox